Clerk’s New Website Opens Lines of Communication

The Pinellas County Clerk’s Office has launched a redesigned website to better serve citizens’ needs, announced Ken Burke, Clerk of the Circuit Court.

The newly revamped web presence provides a wealth of useful resources and information. Navigation is easier and offers users a quick look at the entire Clerk’s office. Contact information, maps and email links are easily accessible. The site was designed to incorporate all of the services being offered as a result of putting the Clerk’s mission statement, “Excellent Customer Service,” into action, according to Burke.

“We are committed to providing the most current information to better meet the needs of our customers and improve the interaction between the Clerk’s office and the public,” said Burke. “By simplifying the means for customers to communicate with the Clerk’s office, issues will be resolved quickly and efficiently.”

The site’s resources include: the first in a series of helpful “How to File a Small Claims Case,” videos, small claims forms, links to family forms, online payments of citations and child support, an improved tax deed sales look-up, official records and criminal case searches and an online comment card, through which, customers can rate the service they received from the Clerk’s offices, from the phone operators or via the website.

“The comment card enhances the usefulness of the website because a powerful tool for effective communication is one that gives you feedback,” said Burke.

The website address is www.pinellasclerk.org.

The Clerk’s Office also announced that public notary services are available at the following offices: the Clearwater Courthouse located at 315 Court Street, Clearwater, FL 33756 in the Recording, Civil Court Records and Probate departments; the Criminal Justice Center located at 14250 49th St. N., Clearwater, FL, 33762, in the Criminal Court Customer Services area; the North County Branch located at 29582 U.S. 19 N., Clearwater, FL, 33761; the Clerk’s Tyrone Branch located at 1800 66th St. N., St. Petersburg, FL 33710; the St Petersburg Branch located at 545 First Ave. N., St. Petersburg, FL 33701; and at the Records Center located at 14155 49th St. N., Clearwater, Fl 33760. The notary fee is $5.00.